

## **DR. ROOPAL SHRIVASTAVA**

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**Passport:** T9696838 | **Nationality:** Indian

**Address:** G 12 Shivaji Park, Saddu, Raipur, Chhattisgarh, India (Permanent)

### **LECTURER-BUSINESS MANAGEMENT**

#### **SYNOPSIS**

- **Intellectual Acumen, Ph. D in Management & National Eligibility Test (NET) Qualified offering 15+ years of experience in Teaching**
- **Presently associated with TISHK International University, Erbil, Kurdistan Region – Iraq as Lecturer**
- Proven expertise in teaching, curriculum development, supervision, and program development. Possess resource management, time management and discipline management skills
- Strengths include developing creative curricula, observing and evaluating student's progress, planning lessons and creating favourable learning environments for students
- Demonstrated exceptional analysis, documentation, researches, and advocacy expertise in designing, developing and implementing, safer processes as per regulatory requirement within stipulated time
- Self-motivated professional with the ability to work under pressure and handle any kind of situation professionally

#### **CORE COMPETENCIES**

Teaching ~ Training & Development ~ Program Management ~ Classroom Management ~ Curriculum Development ~ Student Progress ~ Student Performance Management ~ Lesson Planning ~ Coordination ~ Statutory Compliance ~ Personality and Professional Development ~ Assessments & Instructional Practices ~ People Management

#### **CAREER HIGHLIGHTS**

- Scientific Secretary for National Business and Administrative Sciences Students Conference (NBASSC 2021) at Business and Management Department, TIU.
- Successfully Qualified National Eligibility Test (NET) in Labour Welfare & Industrial Relations /Labour and Social Welfare /HRM/Personnel Management, (June 2008)
- First Best Paper Award in the Technical Session "Managing Amidst Global Turbulence: HR Perspective in International Conference held on May 5-6, 2012 at Bangkok, Thailand
- Certificate of Appreciation in National Conference for research paper on "Globalization as key to economic growth myth or reality" by Department of Management, Bhilai Institute of Technology, Durg CG, India (7-8 November 2008)
- Successfully organized A two-day workshop on Research Methodology (DELVE) at Mats School of Management Studies and Research at Mats University, Raipur, India (4-5 August, 2017)
- Functioned as Rapporteur and Coordinator for the International Conference at Bangkok (5-6th May 2012)
- Participated in Panel Discussion on Transforming Higher Education in Chhattisgarh at Rai business School, Raipur (August 27, 2010)
- Member of the Interview Panel at UCO Bank for the Recruitment & Selection Process of Clerical Cadre (May 2008)
- Successfully conducted various FDP Programmes, and supervised various cultural programmes
- Instrumental in increasing student involvement in college through diligent lecturing, classroom discussion; increased in the academic results of students was noticed
- Pivotal in introducing new methods of teaching; implemented comprehensive classroom assessment methods, and adopted effective tools, in order to accommodate students' needs while adhering to college standards
- Re-structured the curriculums like practical orientation of the syllabus through industrial visits & field research; reduced the lecture time, providing practical knowledge to the students, hence improving the student result
- Served as Additional In-charge for Soft Skill Modules for Vocational Training Programme, Research Cell, Admissions, Training & Placement

#### **KEY RESULT AREAS**

- Creating conducive classroom environment directing to maturity and interests of students
- Guiding the learning process toward achievement of curriculum goals & objectives
- Employing instructional methods to meet stated objectives
- Maintaining elevated expectations of student performance and behaviour
- Responsible for setting question paper with answer key for final University exams
- Assessing & providing reports as per the performance & progress of the students
- Implementing specific instructions meeting individual needs, interests & abilities
- Diagnosing curricular weaknesses of pupil through assessment and differentiated instruction
- Assisting the teachers by identifying appropriate areas needed for development
- Enhancing instructional programs designed to support individual student needs
- Maintaining regular communication with the parents about progress of the students
- Developing and communicating curricular and instructional plans and objectives

#### **EMPLOYMENT SCAN**

**Nov 2019- Present; TISHK International University, Erbil, Kurdistan Region – Iraq as Lecturer**

##### **Key Deliverables:**

- Preparing and delivering lectures on Introduction to Business and Management, Performance Management, Production Management, Business Ethics, Project Management and Human Resource Management as per academic curriculum to the students

**Feb 2018-Sep 2019; Amity Business School, Amity University Chhattisgarh, Raipur Campus as Assistant Professor**

**Key Deliverables:**

- Prepared and delivered lectures on Principles of Management, Organizational Behaviour and Human Resource Management as per academic curriculum to the students
- Organized course content, prepared oral lectures and student notes, gave 18-19 credit hours oral lecture per week, wrote and proctored student exams, held weekly office hours and study sessions
- Published and presented multiple technical papers, attended several conferences & workshops and undertook & guided students through several project competition
- Conducted practical session with explanation about the purpose of the experiment and the procedure that follow to seek results

**May 2017-Feb 2018; Mats School of Management Studies and Research, Mats University, Raipur, Chhattisgarh (Research Guide and PhD Coordinator) as Assistant Professor**

**Apr 2015- May 2017; Kruti Institute of Technology and Engineering, Raipur, Chhattisgarh as Assistant Professor**

**Jan 2012- Jan 2015; Delhi School of Professional Studies and Research, Delhi as Assistant Professor**

**Sep 2010-Dec 2011; Conducted Survey for PhD Thesis**

**Aug 2009-Jun 2010; Guru Ghasidas Central University, Bilaspur, Chhattisgarh as Assistant Professor**

**Aug 2008-Aug 2009; Rai Business School, Raipur, Chhattisgarh as Assistant Professor**

**Nov 2007- Aug 2008; Disha Institute of Management and Technology, Raipur, Chhattisgarh as Assistant Professor**

**Aug 2005- Jul 2007; Rewa Institute of Technology Rewa, Madhya Pradesh as Assistant Professor**

**Sep 2003- Aug 2004; Jyoti Senior Secondary School, Rewa, Madhya Pradesh as Faculty**

**SCHOLASTICS**

- Doctor of Philosophy in Management from MATS University, Raipur, Chhattisgarh, India (2017)
- UGC -National Eligibility Test (2008)
- Bachelor of Education from Barkatullah University, Bhopal, India with 78.5% (2005)
- Master of Human Resource Administration from R.D.V.V., Jabalpur, India with 72% (2003)
- Bachelor of Commerce from Mata Gujri College, R.D.V.V., Jabalpur, India with 65% (2001)
- Certified in Nutrition and Fitness Science from Institute of Nutrition and Fitness Science, India

**PROFESSIONAL ENHANCEMENTS**

- Course in Pranic Healing from Yoga Vidya Prana Healing Foundation of Karnataka (Arhat Level)
- Workshop on Marketing Conclave at Indian Institute of Management, Raipur on March 11, 2018
- Resource Person in National Seminar organized by Mahakaushal College Jabalpur on the topic Role of ICT.
- Workshop on Research Methodology conducted by MATS School of Business Studies on 30th November 2017, MATS University, Raipur (1 day)
- Workshop by MATS School of Management Studies & Research on "Research Methodology" 4 -5 August 2017, MATS University, Raipur (2 day)
- FDP on ICT Uses in Education for Better Teaching and Learning organized by MATS School of Information Technology, MATS University-Raipur (September 2017)
- Workshop on Analytical Techniques for Research in Social Sciences by DSPSR, Delhi in collaboration with Global Network of Business Researchers (May 2012)
- Workshop on Research Methodology at DIMAT, Raipur (January 2008)
- Faculty Development Programme on "Case Study Writing and Analysis" at DIMAT, Raipur (May 2008)
- Faculty Development Programme on Science and Practice of teaching, organized by DIMAT, Raipur (February 2008)
- Workshop on "How to Write Good Research Paper of International Standard" at DIMAT, Raipur (June 2008)

- Languages Known: English, French and Hindi
- Driving License: Valid
- Passport: Valid Indian Passport, valid up to: 20/05/2030
- Interests: Gardening and sports

**PERSONAL DOSSIER**

## ANNEXURE

Google Scholar URL: [https://scholar.google.com/citations?user=p9\\_zEzsAAAAJ&hl=en](https://scholar.google.com/citations?user=p9_zEzsAAAAJ&hl=en)

### RESEARCH PAPERS PUBLISHED

#### 2021

- Paper published in Emerging Source Citation Index: Journal of Contemporary Issues in Business and Government: Effect of substantial competent team on training after ERP implementation, continual system improvement, department related to decision support and business performance-A study of critical success factors on implementation of ERP systems among process industries.
- Journal of Contemporary Issues in Business and Government - Current Issue (cibg.org.au)
- Paper published in Emerging Source Citation Index: Journal of Contemporary Issues in Business and Government: A comparative study related to effect of Human resource information systems on implementation of HRA system in India and Kurdistan region of Iraq.
- Journal of Contemporary Issues in Business and Government - Current Issue (cibg.org.au)
- Paper published in Emerging Source Citation Index: Journal of Contemporary Issues in Business and Government: Effect Of Employees' Attitude Towards ERP Post Implementation On Support Of Top Management And Business Performance–A Study Of Critical Success Factors On Post Implementation Of ERP Systems Among It Industries In India
- Journal of Contemporary Issues in Business and Government - Current Issue (cibg.org.au)

#### 2020

- Scopus Paper published in Test Engineering and Management titled: The Effect of Training on Performance of Employees in Educational Institutions – "A Study of Private Universities in India". P. No: 12944 – 12951 ISSN: 0193-4120
- <http://www.testmagazine.biz/index.php/testmagazine/article/view/2919>

#### 2019

- Paper published in book ISBN 9789-3892-98178, Challenges and opportunities in social sciences humanities and business management, entitled Role of HRIS in redefining HR maneuver
- Paper Published in conference proceedings in Amity Business School entitled Shifts in HR-Upcoming challenges in January 2019, ISBN: 978-93-88155-67-0

#### 2018

- Paper published in conference proceedings in St. Vincent Pallotti college on Building bridges across cultures, December 2018
- Paper published in book, Recent trends in management, Volume 1, ISBN 978-93-88277-03-7, Entitled Integration of knowledge management theories with organizational practices, 2018
- Paper published in Vaichariki ISSN:2249-8907, Vol VIII Issue 2 entitled "Impact of information and communication technologies on human resource management in organizations: HRIS perspective" page 87-91, March 2018
- Paper published in book, Recent trends in management, ISBN 978-93-88277-03-7, Entitled A study on environmental entrepreneurship –New spirit of ecopreneurs, 2018
- Shrivastava, Roopal, "An empirical study on impact of electronic HRM on manual orientation of HR managers, Shodh Prerak, ISSN 2231-413X, vol VIII Issue 2 April 2018.
- Shrivastava, Roopal, "Emerging trends in banking sector: A radical change and survival", Indian Journal of scientific research, ISSN 2250-0138, 2018

#### 2017

- Shrivastava, Roopal, "A strategy for poverty allevation in India- An approach for rural development", International Journal of advance research, ideas and innovations in technology, ISSN-2454-132X, 2017
- Shrivastava, Roopal, "Shabari emporium: A study of customer satisfaction", International Journal of advance research, ideas and innovations in technology, ISSN 2454-132X, 2017

#### 2016

- Shrivastava, Roopal, "Role of women in socio economic growth of the country through entrepreneurial education", International journal of recent trends in engineering and research, ISSN-2455-1457, 2016
- Shrivastava, Roopal, "Connect to engage-Employee Engagement-A leading indicator for organizational success", Journal of Management Outlook, Vol. No.2 (July-Dec 2012), ISSN: 2231-1769
- Shrivastava, Roopal (2012) "Management Practices with Indian Work Culture: Towards new frontiers in management", Interscience Management Review (IMR), Volume -2, Issue -2 page-56-62 of Interscience Open Access Journals, ISSN: 2231-1513, 2007
- Shrivastava Roopal, Journal of Business Management and Social Sciences Research (JBM&SSR), Relationship Marketing: Spoke of a Wheel Reference to Industrial Customer's Expectations and contentment towards Identification Products, Journal of Business Management & Social Sciences Research (JBM&SSR) ISSN No: 2319-5614 Volume 1, No.3, December 2012 (online) [http://www.borjournals.com/JBM&SSR\\_Vol1\\_No3.html](http://www.borjournals.com/JBM&SSR_Vol1_No3.html), Pg. no.79-82
- A paper titled "Managing employee retention in turbulent business environment: A review on existing scenario, 2012 presented at Bangkok, Thailand published in Delhi Business Review, International Journal, 2013, Volume:14, Issue:1, Page 115-122, Print ISSN: 0972-222X. Online ISSN: 2277-7725

- Shrivastava, Roopal, Human Resource Development and Employment Pattern: An Overview from India's Perspective (October 13,2012). Available at SSRN: <http://ssrn.com/>
- Paper titled "Corporate Social Responsibility and Leadership-Ground for Sustainability Published in International Journal of Multidisciplinary Research, Vol. I, issue 8 (I), November 2012, ISSN:2277-9302
- Paper titled "A study on Environmental Entrepreneurship-New spirit of ecopreneurs" published in International Research Journal of Commerce, Business and Social Sciences, Vol.I, Issue 9 (II), December 2012, ISSN :2277-9310
- Paper entitled Understanding knowledge management theories with organizational practices, INCOCOM, page 163, October 2012, ISBN 978-82338-28-4(INTERNATIONAL CONFERENCE ON CONTEMPORARY MANAGEMENT)
- Paper titled "Management of Human Resource Management practices in knowledge era" to be published in International Journal of Commerce, Business and Social Sciences, Vol.1, Issue 10, January 2013.
- Paper titled "Role of Entrepreneurship in Economic Development with special focus on necessity entrepreneurship and opportunity entrepreneurship", published in International Journal of Management and Social Science Research (IJMSSR), Volume 2, Issue 2, February 2013, ISSN-2319-4421 <http://www.irjournals.org/ijmssr-VOL2-no2.html>
- Paper titled The Ethos of Higher Education in an Era of Globalization and Plurality, published in International Journal of Business, Management and Social Sciences, Vol. II, Issue 8 (IV), April 2013, ISSN:2249-7463
- Paper titled 360-degree development of organization for improving employee's performance and their retention, published in MATS Journal of management and commerce, Volume -1, Issue 1, 2014, ISSN 23487879
- Paper entitled Positive environment: Driving the youth towards Positivism, Published in Youth and positivism (Conference organized by AMITY University Haryana), Book chapter, Excel India Publishers, ISBN 978-93-82062-14-1
- Paper entitled Foreign Direct Investment in India: Issues Challenges and opportunities with focus on retail, published in seminar proceedings organized by Scope Institute of Business Management, 2012

## **PAPER PRESENTATION**

### **International Conferences:**

- International Conference held in October 2016 at Tumaini University, Dar-as Salaam, Tanzania, on the topic "A study on relevance of Buddhist teachings in organizational management"
- Presented paper in absentia at International Conference on sustainability and management strategy at IMT, Nagpur on March 21-22, 2014
- International Conference entitled, the ethos of higher education in an era of globalization and plurality, held on 25th February 2013, organized by Choice College of Art and Commerce, Pune
- International Conference entitled "Management of HR practices in knowledge era: Current Issues" held on 16th January 2013 organized by Choice College of Art and Commerce, Pune
- International Conference titled "A study on Environmental Entrepreneurship" organized by The Indo Global Chamber of Commerce, Industries and Agriculture in association with Faculty of Management Sciences, Choice College, Pune, on 15th December,2012
- International Research Conference titled "Corporate Social Responsibility and Leadership-Ground for Sustainability organized by Choice College, Pune on November 03, 2012
- International Conference on Contemporary Management titled "Understanding Knowledge Management Theories with Organizational Practices" organized by NPR College of Engineering & Technology, Natham, Dindigul on 19 October 2012
- A paper titled "An Empirical Study on Impact of E-HRM on Organizations" presented in International Conference, Transilience 2012, held on 21-23 June 2012, organized by SSITM, Bhilai, CG, sponsored by AICTE
- A paper titled "Wheel of Relationship Marketing: Study of Industrial Customer's Expectations and Satisfaction towards Identification Products", presented in International Conference, Transilience 2012, held on 21-23 June 2012, organized by SSITM, Bhilai, CG, sponsored by AICTE
- A paper titled "Managing employee retention in turbulent business environment: A review on existing scenario" presented in International Conference held on May 5-6, 2012 at Bangkok, Thailand, organized by DSPSR, Delhi
- A Paper titled "Positive Environment: Driving the youth towards positivism" presented in International Conference held on March 24, 2012, organized by Amity University, Haryana
- A Paper titled "Employee retention in recessionary times- Is this a big issue or priority?" presented in the International Conference held on 22nd-23rd March 2012, organized by Department of Management Studies & Research, Tirpude College of Social Work, Nagpur, MH
- A paper titled "Connect to engage – Employee engagement – A leading indicator for organization success" presented in International Conference held on January 5-6 ,2012, organized by Research Development Association & Research Development Research Foundation, in collaboration with Rajasthan Chamber of Commerce & Industry, Jaipur, Rajasthan

### **National Conference:**

- National Seminar held on September 1, 2018 at MATS UNIVERSITY, Raipur entitled: A study on relationship between ethical behaviour and ethical climate to enhance commitment in organizations.
- National Conference held on 23rd February 2018, at Kruti Institute of Technology and Engineering, Raipur, entitled "A strategy for poverty alleviation in India- An approach for rural development",
- National Conference held on 23rd February 2018, at Kruti Institute of Technology and Engineering, Raipur, entitled, "Shabari emporium: A study of customer satisfaction".
- National Conference held on 28th March 2017 at BIT, Durg, entitled "Impact of Information and communication Technologies on Human resource Management in organizations: In context with HRIS"
- National Seminar held on 30th November 2016 at St. Vincent Palloti college, Raipur, entitled "Role of women in socio economic growth of the country through entrepreneurial education"
- National Seminar held on 22nd October 2016 at MATS University, Raipur, entitled "A study on stress management: A key to employee retention

- National Conference entitled Employee Retention –An Art to optimize business at Rukmani Devi Institute of Management, Delhi, 17-19 April,2014.
- National Seminar entitled, "360-degree development of organization for improving employee's performance and their retention" held on 27 September 2013, organized by MATS University, Raipur
- National Seminar organized by SCOPE Institute of Business Management, Bhopal on the topic "Foreign Direct investment in India – Issues, Challenges and Opportunities held on December 01, 2012
- Paper titled "A study on Supply Chain and Inventory Management in MCP/HCL: A critical review", presented in National Conference, held on 8th April 2012 organized by Central College of Engineering and Management, Raipur, CG
- Paper titled "Changing role of HRM practitioners in era of economic downturn", presented in the National Conference organized by Jaipuria Institute Of Management, Ghaziabad on 20th April 2012
- Paper titled "Empowering Growth through corporate governance and economic stability measures" presented in National Seminar held on February 23-24, 2012, organized by Sri Guru Gobind Singh College of commerce, University of Delhi, Delhi
- Paper titled "Globalization as key to economic growth: myth or reality, presented in National Conference, BITCON 2008, held on 7-8th November 2008 organized by Bhilai Institute of Technology, Durg (C.G)
- Paper titled "The engine of capitalist process: The perspective of women", presented in National Seminar, held on 16th January 2009, organized by Shri Shankaracharya College of Engineering and Technology, Bhilai, C.G
- Paper titled "Indian Economy on eight percent growth path- FDI and FII" presented in National Seminar and workshop held on 28th Jan 2009, organized by Department of Management, Raipur Institute of Technology, Raipur, C.G.
- Paper titled "Comparative study of process of sanctioning loan of ICICI, SBI and Axis Bank to small and medium enterprises with special reference to Raipur" presented in National Research Seminar held on 21-22 February, organized by Department of Commerce, D. N. Jain College, Jabalpur Sponsored by University Grant Commission Bhopal, M.P.
- Paper titled "Impact of global recession on Indian Car Industries" presented in National Seminar, held on 17-18 February, 2009, organized by Department of Commerce, Bilasa Girls P.G. College, Bilaspur, C.G., sponsored by UGC.